

Engage:

The Monthly Digital Health Newsletter from Q Reviews.



Why You Need Digital Solutions on Top of Your EHR



While EHRs serve as essential clearinghouses for the data related to clinical history, medical procedures/services, and billing, they weren't designed to be patient-centric. With more healthcare options than ever, though, a patient-centered experience is critical to every healthcare organization's survival. In our latest blog, we explain how optimizing your EHR with digital solutions can help your organization thrive.

[Learn More](#)

Welcome New Clients!



Q Reviews Expands Partnerships



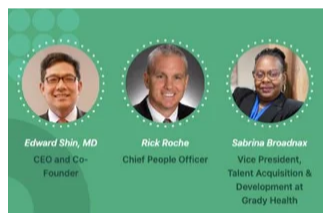
We're also excited to announce that Wyckoff Heights Medical Center has chosen to partner with Q Reviews for their digital front-door solution. With Q Notify, Wyckoff can improve the pre-arrival experience for patients, tackle scheduling challenges, and decrease no-show rates — ultimately reducing the burden on clinical and operations staff.

Insights

Stay Up to Date with Insights Around Digital Health



The Guide to Building Your Digital Health Strategy



When Employee Engagement & Patient Experience Both Improve, Everyone Wins



5 Ways to Improve Member Experience for Next Year's Medicare Star Ratings

[View More](#)

Recommended Reads

Digital Health News and Patient Engagement Insights



Humana: How value-based care can improve the patient, provider experience

A new study from Humana revealed that value-based care members saw greater satisfaction, 30.1% fewer inpatient admissions, and 12.7% fewer ER visits in 2022 compared to those enrolled in a traditional Medicare plan. And with more time to spend with patients (among other benefits), clinical staff reported higher satisfaction as well.

[READ MORE](#)



CEOs feel the strain from turnover, burnout

Executive coaching firm Challenger, Gray & Christmas found that the first nine months of 2023 saw a 67% year-over-year increase in CEO changes, likely due to increasingly tight margins, burdensome regulations, and pressure on pricing. To combat this, health organizations may want to offer additional incentives for CEOs — and come up with a succession plan just in case.

[READ MORE](#)



Team up to tackle care redesign

Trinity Health has launched a new three-person care delivery model in 40 of their hospitals, in which a veteran nurse virtually monitors and assists a primary LPN or CNA as well as a nursing assistant in caring for patients. With this model, Trinity hopes to reduce complicated workflows and better adapt to the skilled nursing shortage.

[READ MORE](#)

The Doctor Is In

Patient Engagement Is Key to a Brighter Healthcare Future

Dr. Sonni Mun, Chief Medical Officer of Quality Reviews, shares her latest thoughts



Sonni Mun, MD, Chief Medical Officer of Quality Reviews

I always find myself re-energized after coming back from the National ACO Conference. Not only is it great to connect with other physicians who are committed to improving patient outcomes and lowering costs — I'm always learning something new from innovative organizations tackling big hurdles.

This year, I got the chance to sit down and talk to doctors, care coordinators, and ACO leaders about how patient engagement helps them achieve clinical, financial, and operational goals for their organization. Here are a few of the top benefits they highlighted:

- **Empowerment:** When patients are engaged, they can take a more active role in their healthcare journey. This means better adherence to treatment plans, more informed decisions, & healthier lifestyle choices.
- **Prevention:** By engaging patients, value-based care plans & ACOs can increase participation in preventive screenings, vaccinations, & lifestyle management programs that address healthcare issues before they even begin.
- **Better Care Coordination:** Engaged patients are more communicative & collaborative, facilitating smoother care coordination among ACOs & providers.
- **Actionable Insights:** Patient engagement increases the adoption of digital tools & platforms for health monitoring, which help ACOs & value-based care models track patient progress, identify trends, & make data-driven decisions.
- **Win-Win Incentives:** Patients who actively participate in their care have better health outcomes, which results in rewards for ACOs & value-based models.
- **Continual Improvement:** Engaged patients are more likely to provide feedback, which helps healthcare organizations improve their services & better serve their clients.

Patient engagement is at the heart of today's healthcare system, and investing in it today goes a long way toward improving quality of care and health outcomes while lowering costs in the long term. By placing patients at the center of their care, we can truly realize the potential of value-based care and accountable care organizations to transform the healthcare landscape for the better.

Better Healthcare is One Tap Away

[SUBSCRIBE TO THE MONTHLY NEWSLETTER](#)