

Engage:

The Monthly Digital Health Newsletter from Q Reviews.



Where Do Physicians Actually See Technology Helping Them?



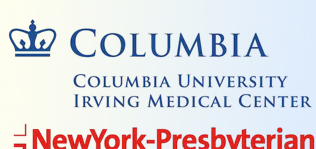
Too often, digital tools in healthcare are designed for physicians—but not with them. Our latest blog dives into a simple truth that's too often overlooked: Technology should support physicians, not sideline them. It should fit seamlessly into clinical workflows, not force providers to adapt to the tech. And it should do all this while preserving the human touch at the heart of patient care.

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Q Reviews Expands Partnerships



Rochester Regional Health System partners with Quality Reviews to stand up the Q Rounding tool to support patient needs, feedback, and support during inpatient stays across the entire health system. With goals to improve experience and meet patients when and where they need help immediately, Rochester leverages customized service recovery alerts without adding to alert fatigue to nursing workforce.



NOAH, CUMC, and Wyckoff all partner with Quality Reviews to leverage Q Reach solution and Social Boosting Module to improve online across Google and social sites to improve discoverability efforts and drive more new patients and increase top line revenue.

Insights

Stay Up to Date with Insights Around Digital Health



Q Reach Helps AMC in NYC Boost Google Reviews and Increase Discoverability



EHR Optimization: The Benefits of Having Digital Solutions on Top of Your EHR



How to Streamline Patient Throughput

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Recommended Reads

Digital Health News and Patient Engagement Insights



Leapfrog's spring 2025 safety grades are in. How did your hospital fare?

The Leapfrog Group on Thursday released its spring 2025 Leapfrog Hospital Safety Grade, naming the states and metropolitan areas with the highest percentage of "A" hospitals, and for the first time, honoring "Straight A" and "all-time Straight A" hospitals that have sustained an "A" grade for several grading rounds.

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What Hospitals Have Learned About Change Management in Digital Health

During a panel at the Reuters Digital Health conference in Nashville, health system executives shared what they've learned about navigating change in tech pilots. In their view, success is determined by cultural readiness, frontline staff buy-in and a clear-eyed view of what success looks like.

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3 digital health trends that are transforming patient care

An increased emphasis on the promise of digital health will cause our profession to shift and evolve at a rate far outpacing years past. Today, as physicians, more of our patients expect us to deliver a standard of care customized to their needs in a manner suited to their personal schedules and lifestyles.

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CMS TEAM Payment Model Has Arrived!

Are You Ready

Patient Engagement Is Key to a Brighter Healthcare Future

Dr. Sonni Mun, Chief Medical Officer of Quality Reviews, shares her latest thoughts

These last few months I have been chatting with my fellow CMOs across the country. They are all gearing up for the CMS TEAM Model. Is Your Organization Ready for the CMS TEAM Model?



The Transforming Episode Accountability Model (TEAM) starts next year on January 1st—and it's a game-changer.

This mandatory, episode-based payment model is designed to revolutionize how care is delivered and paid for, with a focus on cost management, care coordination, and health equity. I have been asking my colleagues who are CMOs and physician leaders:

- Are you prepared to take on the challenges of managing episode costs?
- Do you have strategies in place to maximize incentives and avoid penalties?
- Is your team ready to screen for Health-Related Social Needs (HRSNs) and embrace new climate-resilience initiatives?

I spent some time interviewing peers and diving into everything around the TEAM Model, from risk tracks and payment mechanics to health equity and climate resilience requirements. Additionally I share how the 700+ enrolled in the TEAM model can leverage the right digital tools to be successful. One of the challenges with new VBC models will be the strain on the workforce to do more with less - we must work smarter, while working harder.

[Learn from a CMO's Perspective](#)

Save the Date

Join us at upcoming events across the next few months:



ACP Fusion VBC/Payer Conference
October 22-24, Miami
[Register Now](#)



Reuters Total Health
November 7-8, Chicago
[Register Now](#)



RISE Pop Health Conference
November 14-15, Tampa
[Register Now](#)

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